



ContentsOLVEAct Now Report (2019-2020)

Scope: OLVEA France (unless stated otherwise)

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Statement from the Management





ur company's commitment is a reflection of its people. Employees, managers and shareholders: we all are convinced that it is our responsibility to contribute, at our level, to a better world.

For a long time, the strong decisions taken by OLVEA have shown that **investing** in industrial units in the native countries of the raw material (Morocco, Burkina Faso and Mauritania) is a risky but virtuous economic model, with a strong **social and environmental impact.**

Every year, we further implement **sustainable development** in our activities. For the 5th consecutive year, we reaffirm our **support to the 10 principles of the United Nations Global Compact** and our desire to take part in the achievement of the **Sustainable Development Goals**.

Since 2018, we have formalized this approach, with **dedicated leading employees**, through a **CSR Policy**, a CSR action plan and, today, this first report. This commitment will continue in 2020 with the strong will to set **ambitious and quantifiable goals**, in the medium and long term, with the horizon of **OLVEA's 100**th **anniversary in 2029**.

We are aware of the urgent need for **concrete action on CSR issues**; therefore, we are pleased to share with you today **our first OLVEAct Now report**.

Arnauld Daudruy & Caroline Mayaud-DaudruyPresident & Managing Director of the OLVEA Group





Our values



TRUSTBase our collaboration on trust



Key figures (OLVEA Group)

Financial year 2019 (04-1-2019 / 03-31-2020)

YEARS 445



THE DAUDRUY FAMILY



YEARS
OF EXPERTISE &
KNOW-HOW



266
EMPLOYEES



138 M€

SALES TURNOVER



64,000 TONS



100% OF OUR PRODUCTS

ARE NATURAL AND FROM RENEWABLE SOURCES



2.15

t CO₂-eq PER TON OF OIL SOLD



Table of equivalences



6 pillars of OLVEA's CSR policy / UN Global Compact 4 pillars / 17 Sustainable Development Goals (SDGs)

	CSR Policy Theme of the OLVEA Group	Specific field of action of the OLVEA Group's CSR policy	UNGC pillars	United Nations Sustainable Development Goals
	GOVERNANCE	Management commitment, management, communication, risk management, regulations, stakeholders, purchasing policy, fair practices	Human rights Anti-corruption	5 GENER B DECENT WORK AND PROSTRECIDES 9 MODETRY ANOMATION AND PROSTRECIDES 13 CLIMATE 14 DEFENDMENTER 15 ON LAND 15 ON LAND 15 ON LAND 16 ON LAND 17 ON LAND 18 DECENT WORK AND PROSTRECIDES 18 DECENT WORK AND PROSTRECIDES 19 MODETRY ANOMATION 10 ON LAND 11 ON LAND 11 ON LAND 12 ON LAND 13 CLIMATE 15 ON LAND 16 ON LAND 17 ON LAND
	ENVIRONMENT	Environmental management, pollution prevention, sustainable use of resources, climate change, environmental protection (biodiversity and rehabilitation of natural habitats)	Environment	7 AFFORDABLE AND CLEAR CHURCHY 9 MOUSTRY, MOVADION AND PRODUCTION
6	LOCAL DEVELOPMENT	Community and local development, solidarity	Human rights Anti-corruption	1 MO POVERTY POVERTY AFFORDME AND SATURATE BEND THAT HAND THE POVERTY AFFORDME AND SATURATE BEND TO AFFORDME AND SATURATE BEND TO CLEAR BURGER B ECCENT WORK AND IN PROJUCE BEND IN PRO
2	CLIENTS	Protection of customer health and safety, customer information, sustainable consumption, education and awareness, customer expectations, management of customer complaints, protection of consumer data	Labor rights	12 RESPONSIBLE CORCUMPTION AND PRODUCTION
	ECONOMIC PERFORMANCE	Commercial relations and economic risks, sustainability and investments, profitability and sharing of added value	Human rights Anti-corruption Labor rights Environment	8 DECENTIVORY AND ECONOMIC GROWTH
\$	WORKING CONDITIONS & RELATIONS	Employment and employer/employee relations, occupational health and safety, working conditions, social dialogue, human capital development, issues of equity and discrimination	Labor rights	1 NO POVERTY ***********************************



Governance

OLVEA's management fulfills its commitments to its employees, whether in terms of **business ethics**, **regulatory compliance** or **responsible purchasing**.



2019 HIGHLIGHTS

- **20 CSR-leading employees** involved in the CSR action plan
- Among the **top 3%** companies in our industry on the **Ecovadis** CSR assessment platform
- Implementation of **OLVEA's Ecogestures**, shared quarterly to all employees
- Creation of Responsible Purchasing Policies for our 2 Business Units (Fish & Veg)
- Establishment of a **Supplier Code of Conduct**
- Organization of Open Days and OLVEA's 90th anniversary
- Creation of an intranet to facilitate the information-sharing with the employees



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG Sub target





5.5 Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic and public life.





OLVEA France





Operational Committee



Works Council



8.2 Achieve higher levels of economic productivity through diversification, technological upgrading and innovation, including through a focus on high-value added and laborintensive sectors.



Installation of our **storage**, **crushing** and **refining units** in the native countries of the raw material

· 2018

Inauguration of our **eco-refining plant** in Normandy

· 2019

Appointment of an **Industrial Performance Director**





Governance

SDG

Sub-target

OLVEA's contribution



9.2 Promote inclusive and sustainable industrialization and, by 2030, significantly raise industry's share of employment and gross domestic product, in line with national circumstances, and double its share in least developed countries.

OLVEA's investment over the last 10 years:

Mauritania

600 K€

Burkina Faso

3 M€

Morocco

4.2 M€

France







Saint Léonard, France



13.3 Improve education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning.

The Executive Committee followed

32

of training on CSR issues



Agadir, Morocco



Bobo Dioulasso, Burkina Faso



Nouadhibou, Mauritania



Governance

SDG

Sub-target

OLVEA's contribution



14.4 By 2020, effectively regulate harvesting and end overfishing, illegal, unreported and unregulated fishing and destructive fishing practices and implement science-based management plans, in order to restore fish stocks in the shortest time feasible, at least to levels that can produce maximum sustainable yield as determined by their biological characteristics.

- Commitment to purchase 90% of our fish oils from sustainable sources by 2022
- SFP T75 membership









- **15.1** By 2020, ensure the conservation, restoration and sustainable use of terrestrial and inland freshwater ecosystems and their services, in particular forests, wetlands, mountains and drylands, in line with obligations under international agreements.
- 15.6 Promote fair and equitable sharing of the benefits arising from the utilization of genetic resources and promote appropriate access to such resources, as internationally agreed.
- Goal to double our volumes of vegetable oils coming from sustainable sources by 2022



Argan fruit harvesting, Morocco

· Active watch on the Nagoya **Protocol** in the native countries of our raw materials

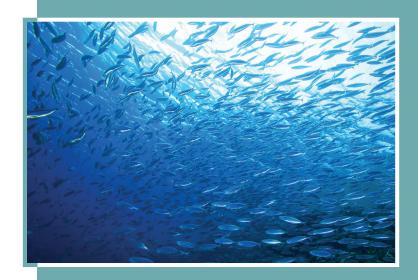




Did you know?

OLVEA works with the Sustainable Fisheries Partnerships (SFP), an environmental NGO, to support its work on sustainable fisheries.

In October 2019, OLVEA became a SFP «Champion -Target 75», meaning that we have joined the initiative to set the goal of seeing 75% or more of global seafood volumes in key sectors being produced in a sustainable manner, or improving towards sustainability, until 2020.





of our fish oils coming from sustainable sources



Environment

OLVEA is committed to improving its environmental impact through an effective **environmental management**, which results in regular **protection** and **prevention** actions.





2019 HIGHLIGHTS

- Elimination of single-use plastic
- Implementation of a **monitoring dashboard** for regulatory controls and emissions (excluding GHGs): carbon monoxide, nitrogen oxides, methane...
- Addition of a **CSR clause** to our carriers specifications to encourage them to sign the **CO**₂ goal charter
- Evaluation of our environmental performance on the CDP (Carbon Disclosure Project) platform for the 3rd consecutive year
- Organization of waste collection on OLVEA's sites in France and Burkina Faso on a voluntary basis
- Provision of bicycles to limit the use of cars to travel between French sites



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG Sub-target





7.2 By 2030, increase substantially the share of renewable energy in the global energy mix.

Production of **solar electricity** using photovoltaic panels:







9.4 By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased efficiency resource-use and adoption clean greater and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities.

Eco-conception of:

OLVEA Burkina Faso

Shea butter & sesame oil production unit, built in Bobo Dioulasso (Burkina Faso) in 2016

OLVEA Green Technologies

Eco-refining plant, built in Normandy (France) in 2018



Environment

SDG

Sub-target

OLVEA's contribution

Elimination of single-use plastic from our



12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse.





French sites





13.2 Integrate climate change measures into national policies, strategies and planning.

Implementation of a policy to **reduce our carbon footprint**:

- Production and purchase of green electricity,
- **Life Cycle Analysis** of our fair trade (FFL) Shea supply chain







OLVEA's Shea Butter Life Cycle Analysis

In 2019, in cooperation with **L'Oréal** and the **CIRAD** research center, OLVEA carried out a **Life Cycle Assessment** (LCA) of its shea supply chain in order to evaluate the **different environmental impacts** of its **Fair For Life** certified shea butter and olein.

Actively committed to **reducing its environmental footprint**, OLVEA has made major investments since 2016. Significant progress has been achieved at each stage of production:

- **1. Shea kernel production**: the supply of improved cookstoves, supported by L'Oréal as part of its *Carbon Balanced* program, has enabled women collectors to **reduce by 47% the consumption of wood** needed to boil the shea nuts and thus, reduce the associated deforestation.
- **2.** Crushing almonds into shea butter: OLVEA's new green plant in Bobo Dioulasso (Burkina Faso), equipped with photovoltaic panels and a biomass boiler fueled by shea cakes, has led to a major reduction in energy consumption.
- **3. Crude butter refining**: the implementation of our own eco-refining plant, OLVEA Green Technologies in Saint Léonard, has enabled us to considerably reduce the impact thanks to a **simplification of logistics flows** and a **neutral electricity mix**: 1,300 m² of photovoltaic panels and an exclusive green electricity supply for the remainder

1



Environment

SDG

Sub-target

OLVEA's contribution



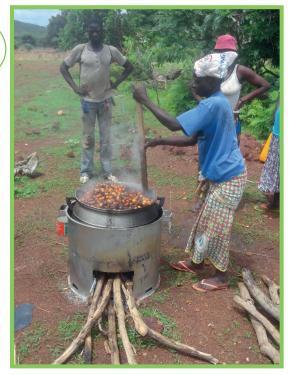
15.3 By 2030, combat desertification, restore degraded land and soil, including land affected by desertification, drought and floods, and strive to achieve a land degradation-neutral world.

Increase of our Shea butter, Sesame oil and Argan oil production, whose sustainable and wellmonitored production allows to preserve the local biosphere and prevent the desert spread.

Did you know?

In November 2019, the 4th BioSourced Chemistry Meetings took place in Normandy (France). On this occasion, OLVEA - as a member of France Chimie Normandie - was awarded the Responsible Care 2019 Trophy in the CSR and **Local Integration category!**





Improved cookstoves, Burkina Faso

Tree planting in Burkina Faso



Yves Rocher and the burkinabé research institute **INERA**, we have set up workshops and trainings on the techniques of preservation and protection of the natural shea resource: assisted natural regeneration, nurseries and sanitary pruning.

1,753 shea trees were sown, planted, protected, followed technical trainings.







66%



OLVEA is committed to being a major and sustainable player in local development in the regions where the Group is located, particularly through its Philanthropic Fund, its Moroccan charity Marocavie and the development funds of its fair trade supply chains.





Fécamp, France

Agadir, Morocco

2019 HIGHLIGHTS

- OLVEA initiated a **FIP** (Fishery Improvemen Project) on small pelagic in Mauritania in 2017, which aims to provide **transparency**, ensure the **sustainability** of the resource and **certify** fisheries and suppliers.
- Distribution of **2,562 improved cookstoves** within our Shea butter supply chain
- Thanks to our **Philanthropic Fund**:
 - Sponsorship of students from Fécamp to finance some or all of their first two years of higher education
 - Organization of 4 medical caravans in Morocco allowing 1,700 people to benefit from specialized medical consultations
 - Distribution of school supplies and winter blankets in Morocco



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG Sub-target



1.2 By 2030, reduce at least by half the proportion of men, women and children of all ages living in poverty in all its dimensions according to national definitions.



 Donation of protection equipment during the COVID-19 pandemic to rural

populations in **Burkina Faso**

OLVEA's contribution

 Actions for the socioeconomic development of women and their families in Morocco through our charity Marocavie





- **2.1** By 2030, end hunger and ensure access by all people, in particular the poor and people in vulnerable situations, including infants, to safe, nutritious and sufficient food all year round.
- 2.3 By 2030, double the agricultural productivity and incomes of small-scale food producers, in particular women, indigenous peoples, family farmers, pastoralists and fishers, including through secure and equal access to land, other productive resources and inputs, knowledge, financial services, markets and opportunities for value addition and non-farm employment.
- Distribution of food baskets during Ramadan and the COVID-19 pandemic to rural populations in Morocco



Public-Private Partnerships in Burkina
 Faso and Mali in order to contribute to their
 food security

SDG

Sub-target

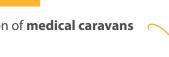
OLVEA's contribution



3.8 Achieve universal health coverage, including financial risk protection, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all.



Organization of medical caravans



In Burkina Faso

- Coverage of 100% of OLVEA's employees' health costs
- Coverage of shea producers' medical costs
- Renovation and equipment (beds, blood pressure monitors, etc.) of the Health and Social Promotion Center





4.6 By 2030, ensure that all youth and a substantial proportion of adults, both men and women, achieve literacy and numeracy.



Children schooling, Burkina Faso

In Burkina Faso

- **Literacy campaigns** in Burkina Faso since 2013, enabling 824 people to learn to read, write and count
- **Schooling** of a hundred disadvantaged children
- **Rehabilitation & equipment** of classrooms







+800learned to read,





SDG

Sub-target

OLVEA's contribution



5.1 End all forms of discrimination against all women and girls everywhere.



In Morocco

- Installation of toilets in rural schools to help young girls' access to education
- Construction of training centers for young girls



- 6.1 By 2030, achieve universal and equitable access to safe and affordable drinking water for all.
- 6.2 By 2030, achieve access to adequate and equitable sanitation and hygiene for all and end open defecation, paying special attention to the needs of women and girls and those in vulnerable situations.

Wells construction and drilling in isolated villages in Morocco and Burkina Faso





7.3 By 2030, double the global rate of improvement in energy efficiency.

Distribution improved cookstoves and clean energy equipment to the populations of Burkina Faso

Improved cookstoves

in Burkina Faso

major impact on their health and deforestation.

2019 saw the start of the 2nd phase of the **Improved Cookstoves distribution** project within our shea supply client L'Oréal and the NGO Nafa Naana/Entrepreneurs du Monde.

The phase 1 of the project (2016-2018) made possible to avoid the emission of more than 9,000 tCO2e and the **cutting of more than 4,500 t of wood** traditionally taken from the forest. In total, 5,370 cookstoves benefits: on the reduction of unpaid working time for







SDG

Sub-target

OLVEA's contribution



8.4 Improve progressively, through 2030, global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation, in accordance with the 10-year framework of programmes on sustainable consumption and production, with developed countries taking the lead.

Yield increase of sesame plots thanks to the IFIS project in Burkina Faso





10.1 By 2030, progressively achieve and sustain income growth of the bottom 40 per cent of the population at a rate higher than the national average.

Reinforcement of women's involvement in the Sesame supply chain through the IFIS project in Burkina Faso



14.4 By 2020, effectively regulate harvesting and end overfishing, illegal, unreported and unregulated fishing and destructive fishing practices and implement science-based management plans, in order to restore fish stocks in the shortest time feasible, at least to levels that can produce maximum sustainable yield as determined by their biological characteristics.

Establishment and monitoring of the Fishery Improvement Project (FIP) in Mauritania



IFIS project in Burkina Faso



OLVEA Burkina Faso is part of the «Innovating for Impact of Sesame in Burkina (IFIS)» project, an (DANIDA), which aims to improve the Sesame supply chain through the reinforcement of the technical capacities of producers and the introduction of technological innovations.

The FIP in Mauritania



The FIP (Fishery Improvement Project) on small pelagic

The FIP aims to provide transparency, ensure the certification of fisheries and OLVEA suppliers according to the MarinTrust or MSC standards.

OLVEA is the leader of this FIP, and coordinates it FIP received support from the «MarinTrust Improver program» to accelerate the fisheries and suppliers'



SDG

Sub-target

OLVEA's contribution



15.1 By 2020, ensure the conservation, restoration and sustainable use of inland freshwater terrestrial and ecosystems and their services, in particular forests, wetlands, mountains and drylands, in line with obligations under international agreements.

Sustainable agricultural production and actions for the protection and conservation of natural resources within the scope of our sustainable supply chains: shea, sesame, avocado, olive, argan





17.17 Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resourcing strategies of partnerships.



- Implementation of projects with clients, NGOs and other technical and **financial partners**, around a profitable economic supply chain, with social and environmental goals
- Public/private partnerships in Burkina Faso with RVO, ADA and USAID, implemented with the support of ICCO and Fair Match Support, based on:
- → **Technical support** for our supply chains
- → Reinforcement of organizational and governance capacities of producers organizations
- → Support for the **equipment of our** green plant

Since the launch of our eco-refining plant



Green Technologies, one of the first green and ecodesigned refining plants in Europe.

impact: 1,300m² of photovoltaic panels, 100% green electricity, installation of 3 rainwater storage tanks allowing the recovery of up to 12 million litres per year.



With **OLVEA Green Technologies**, OLVEA:

- has created 45 jobs
- avoids nearly **410 trucks** on the roads (230,000 km)
- **electricity** every year



Thanks to the daily involvement of its employees, OLVEA guarantees to its customers attention, transparency and responsiveness.



2019 HIGHLIGHTS

- Certifications renewal: For Life and Fair For Life for OLVEA Vegetable Oils, Friend of the Sea, MarinTrust Chain of Custody and MSC Chain of **Custody** for OLVEA Fish Oils
- FSSC 22000 certification for OLVEA Green **Technologies**
- Development of our fair trade (Fair for Life certified) vegetable oils portfolio
- Numerous customer visits to our sites in France and in our integrated supply chains, regular visits and audits of our suppliers
- Implementation of a management software for drivers' reception at our French sites in order to improve the traffic flow on site and the efficiency of our logistics
- Development of an IT charter, including GDPR regulations and digital best practices



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG OLVEA's contribution Sub-target



12.8 By 2030 ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature.

Strong development of **certified** products linked to responsible consumption (organic, fair trade, MarinTrust, MSC)



Our certifications

& commitments

OLVEA is committed to actively participating in various professional and sectoral organizations, including:

















OLVEA formalizes its vision and actions in terms of quality and sustainability through several certifications, among which:



















Economic Performance

OLVEA **invests continuously and responsibly**, in order to offer products that are ever more suited to the **needs of its customers and the market**.



2019 HIGHLIGHTS

- Integration of **CSR criteria** in the investments review
- 4th renewal of a three-year profit-sharing agreement:
 - distribution of **1,794€** per employee in average for 2019
 - additional contribution of **30%** by OLVEA when placed on the saving plan
- Production investments allowing us today to transform 92% of our products (process and packaging)



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG Sub-target



8.1 Sustain per capita economic growth in accordance with national circumstances and, in particular, at least 7 per cent gross domestic product growth per annum in the least developed countries.

Sales turnover **increased by 4x** over the past 10 years.

OLVEA's contribution



Our sites

Normandy, France
 OLVEA Group - Headquarters
 OLVEA Vegetable Oils
 OLVEA Fish Oils
 OLVEA Green Technologies

2 Agadir, Morocco OLVEA Atlantic OLVEA Morocco

Nouadhibou, Mauritania
OLVEA Mauritania

OLVEA Burkina Faso
OLVEA Burkina Faso

S Amsterdam, Netherlands OLVEA Netherlands

6 New York, USA
OLVEA USA



Working conditions & relations

OLVEA is committed to having happy and fulfilled employees, and ensures that the working conditions in the company allow the personal and professional development of each.





2019 HIGHLIGHTS

- Setting up of « Lunch & Learn » sessions: presentation of a specific topic by an employee around a lunch offered by OLVEA
- Setting up of « Take my seat »: half-days of immersion in another department in order to discover different jobs to help understand their issues and challenges
- Creation of « **OLVE'Attitudes** », good practices derived from our corporate values for working and living together at OLVEA, jointly determined during employees' workshops
- Greation of **skills matrices** for a better work flexibility in the different departments
- Renewal of our working time agreement
- (frequency, injury)



OLVEA's contribution

to the United Nations Sustainable Development Goals (SDG)

SDG

Sub-target

OLVEA's contribution



- **1.1** By 2030, eradicate extreme poverty for all people everywhere, currently measured as people living on less than \$1.25 a day.
- Development of **integrated and sustainable supply chains** in Burkina Faso and Morocco
- OLVEA's salary policy ensuring that each employee receives a salary higher than the conventional minimum wage



- **8.5** By 2030, achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value.
- Optimal working conditions to ensure the wellbeing of employees in France: health coverage, mutual insurance, home office, gym, company sailboat, sit and stand desks



10.2 By 2030, empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.

- Emphasis on the fight against all forms of discrimination
- 16% of new employees hired under **inclusive** contracts in 2019



The involvement



of our employees

OLVEA'S SAILING BOAT

OLVEA's sailboat, at the disposal of our employees, had a good 2019 season thanks to the **dedicated team** of 8 employees. **More than 20 boat trips** were organized, mixing discovery and pleasure!



Baskets of **100% organic and local vegetables**, harvested the very morning of delivery, were proposed to the employees. This project, led by 3 OLVEA employees, has made it possible to set up **21 commitments** with the *Graine en Main* association, which only works with **people who are part of social reintegration programs**.

SEWING WORKSHOPS

Sewing workshops have been organized since 2019, at the initiative of an experienced and enthusiastic employee, in order to **share techniques, methods and know-how**. These workshops made it possible to manufacture **washable wipes** and **masks** at the start of the COVID-19 pandemic.







FRESH Team

La Rose - Race in Fécamp



Every year, the Philanthropic Fund of OLVEA finances the **participation of OLVEA's employees** (as well as their spouses and children) in the La Rose race, organized in Fecamp in favor of the fight against breast cancer.



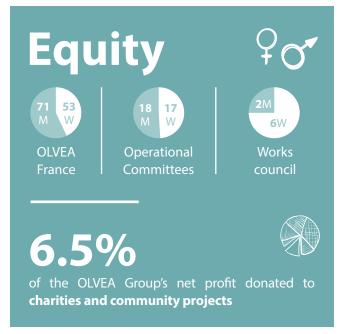




CSR indicators (OLVEA France)

2019 - 2020

GOVERNANCE



WORKING CONDITIONS & RELATIONS



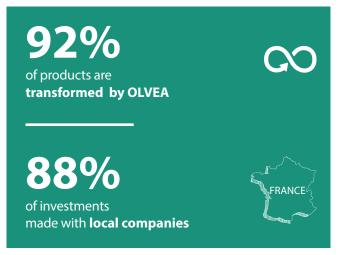
ENVIRONMENT

98% of the electricity used coming from renewable origin 100% of **by-products reused** to produce renewable energy 0.3% of waste generated per ton of oil sold -13% t CO2-eq per ton of oil sold

CLIENTS



ECONOMIC PERFORMANCE



LOCAL DEVELOPMENT

98%
of OLVEA's Philanthropic Fund's budget dedicated to local actions





We would like to thank all the people who are contributing to OLVEA's CSR actions in France and abroad, and in particular our employees, who share and promote OLVEA's values every day.

Thanks to **their daily involvement**, this report was made possible.

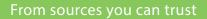
Christophe GodardCSR Manager of the OLVEA Group



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www.olvea.com



OLVEA